NOVEMBER 2017

November is Diabetes Awareness Month

There isn't a cure yet for Diabetes, but a healthy lifestyle can really reduce its impact on your life.

You've Been Diagnosed with Diabetes. Now What?

It's a balancing act—food, activity, medicine and blood sugar levels—but you can do it. Learning how to take care of your diabetes starts when you're diagnosed, but it doesn't stop there. Manage your diabetes throughout the day by:

- Following a healthy eating plan, including eating more fruits and vegetables and less sugar and salt.
- ② Getting physically active −10 to 20 minutes a day is better than only an hour once a week.
- **3** Taking diabetes medicine as prescribed by your doctor.
- Testing your blood sugar regularly to understand and track how food, activity, and medicine affect your blood sugar levels.

As you get older or if your health status changes, your treatment plan may need to change too.

Work with your doctor to manage your diabetes ABCs, and keep a record of your numbers.

- A—the A1C test, which measures average blood sugar over 2 to 3 months.
- **B**—Blood pressure, the force of blood flow inside blood vessels.
- C—Cholesterol, a group of blood fats that affect the risk of heart attack or stroke.
- **s**—stop smoking or don't start.

Prevent Complications

People with type 1 or type 2 diabetes are at higher risk for serious health complications, including:

- Heart disease and stroke: People with diabetes are twice as likely to have heart disease or a stroke as people without diabetes, and at an earlier age.
- Blindness and eye problems: Diabetic retinopathy (damage to blood vessels in the retina), cataract (clouding of the lens), and glaucoma (increase in fluid pressure in the eye) can all result in vision loss.
- Kidney disease: High blood sugar levels can damage the kidneys over time, long before you start to feel bad.
- Amputations: This means you could lose a foot or leg. Diabetes causes damage to blood vessels and nerves, particularly in the feet, and can lead to serious, hard-to-treat infections. Amputation may be necessary to keep the infection from spreading.

But controlling your blood sugar levels can help you avoid or delay these serious health complications, and treating complications as soon as possible can help prevent them from getting worse.



Shared Decision Making Low Back Pain – Should I Have MRI?"

Discuss this important shared decision making option with your doctor during your visit.

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Be grateful for ...

small things, **big** things & everything in between.

Count your *blessings*, Not your problems.

Harvey R. Gross, MD PC | www.primarycarenj.com

370 Grand Avenue, Suite 102, Englewood, NJ 07631 P 201 567 3370

I Can Control my Diabetes by Working with my Health Care Team

▼ To team up with my Pharmacist, I will —

- 1. Make a list of all my medicines, the exact doses, and include over—the-counter medicines, vitamins, and herbal supplements.
- Update and review the list with my pharmacist every time there is a change.
- 3. Ask how to take my medicine and use supplies to get the best results at the lowest cost.
- 4. Ask about new medicines that I can talk about with my doctor.

▼ To team up with my Podiatrist, I will —

- 1. Get a full foot exam by a podiatrist at least once each year.
- 2. Learn how to check my feet by myself every day.
- 3. See my podiatrist right away if I develop any foot pain, redness or sores.
- 4. Ask about the right shoes for me.
- 5. Make sure my feel are checked at every health care visit.

▼ To team up with my Eye Care Provider, I will —

- 1. Ask for a full eye exam with dilated pupils each year.
- 2. Ask how to prevent diabetic eye disease.
- 3. Ask what to do if I have vision changes.

✓ To team up with my Dental Provider, I will —

- 1. Visit my dental provider at least once a year for a full mouth exam.
- 2. Learn the best way to brush ny teeth and use dental floss.
- 3. Ask about the early signs of tooth, mouth and gum problems.
- 4. Ask about the kink between diabetes and gum disease.

✓ To control My diabetes every day, I will —

- 1. Be more active walk, play, dance, swim, and turn off the TV
- 2. Eat a healthy diet.
- 3. Quit if I smoke or use other tobacco products.
- Ask all my providers to share my exam results with my other health care providers.
- 5. Learn about managing diabetes by visiting www.cdc.gov/diabetes/ndep
- 6. Control my ABCs of diabetes.

Pring Your Own Medicine Pottles and

Bring Your Own Medicine Bottles each and every time you come to our office so we can update your chart.

Reminders for Your Office Visit

_ bring your prescription bottles or list of medication to your visit.			
Do you need medication refills ? Tell us at your office visit.			
Did you let us know if you have any change(s) in your personal			
information such as address, phone number and insurance?			
☐ Do you need a Referral for a Specialist or do you need further			
testing outside of our office? You may need to call your			
insurance plan to verify your coverage.			
☐ Did you check if your plan covers Well care or a Physical ?			
☐ Are you up-to-date on your screenings for Mammogram and			
Colonoscopy? Are you due for one? Ask your MD.			
☐ Are you being referred by your PCP to get any radiology test(s)?			
If so, please let us know in case you need a Pre-certification.			
☐ Is your Immunization record up to date? Please update us.			
☐ Are you Pre-Diabetic ? Have you discussed this with your MD?			
☐ Did you get a Summary of your Visit today? If not, please ask			
for it before leaving.			
☐ Do you need to make a Follow-up appointment? Please stop			
at Check-out and make an appointment before you leave.			

SUPPORT GROUPS @ ENGLEWOOD HOSPITAL

Englewood Hospital Events Calendar

Please check Englewood Hospital's Calendar of Events link for upcoming events at http://englewoodhospital.com/classsupport_onlinereg.asp

Bariatric/Weight Loss Surgery Support Group

For patients who have experienced the Surgical solution to weight loss. If you are considering surgery, you are also welcome to join the group. Contact Monica Challener at 201-894-3983 for more info.

Bereavement

VNA of Englewood: Bereavement Support Group runs on Thursdays from 12 noon-1:30pm at Englewood Hospital. Please check with the hospital main desk for the location on each Thursday.

For additional information, please call Jessica Pressler, LCSW at 201-894-3333, group facilitator.

Cancer Support

All Types of Cancer

Englewood Hospital offers ongoing support groups for people living with cancer. Groups are led by Cathy Lauer, MS, LCSW, Manager of Patient Navigation. Call (201) 608-2162 for more information

Breast Cancer Patients

Englewood Hospital offers ongoing support groups for people living with cancer. Groups are led by Cathy Lauer, MS, LCSW, Manager of Patient Navigation. Call (201) 608-2162 for more information.

Oral, Head and Neck Cancer

SPOHNC (Support for People with Oral Head and Neck Cancer), a patient directed, self-help organization founded in 1991 by an oral cancer survivor. It is a non-profit organization dedicated to meeting the emotional, physical, and humanistic needs of oral head and neck cancer patients and their care givers. Bergen County Chapter meets from 7-8:30PM at Englewood Hospital on the 4th Wednesday of the month in conference room "A" – Contact: Patrick Taaffee 201-931-6394.

Cardiac -- Visiting Hearts: A Support Program for Cardiac Patients

New patients are informed of the "Visiting Hearts" program prior to their day of Pre-Admission Testing. For more information please call Mirta Goldstein at 201-894-3636.

Caregiver Support

Are you caring for an elderly and/or sick loved one? Do you feel overwhelmed, stressed, angry or guilty? Meet monthly with other Caregivers to share experiences, concerns and challenges. Gain insights; tips on where to find help; and support. Group will be led by a Licensed Social Worker. Please call 201-894-3333 for details.

Diabetes Education

A free Diabetes Support Group is open to individuals and their families. This group allows participants to share their experiences, learn from others and discuss how they live with diabetes. Guest speakers are often featured. This group meets on the fourth Tuesday of every month from 7:00 PM to 8:30 PM. (No meetings in July and August). An Insulin Pump Support Group is held quarterly for those using an insulin pump, those interested in pump therapy, and those using multiple daily injections.

Families Anonymous

Families Anonymous (FA) is a group of concerned relatives and friends whose lives have been adversely affected by a loved one's addiction to alcohol, drugs or related behavioral problems. All who have experienced the effects of a loved one's addiction are welcome – there are no: fees, community funding, government grants, last names used, forms to fill out, or formal signup. FA meets at Englewood Hospital every Friday of from 7:30-9:30pm in the Medical Center of Learning Conference Rooms A&B (next to the Library). Parking is free for FA meeting attendees. Call 917-836-3672 or email gerilam@msn.com for more information.

Neuropathy

The Neuropathy Support Group meets on the 3rd Thursday of the months of March, April, May, September, October and November in the Conference Room C (in the library) at Englewood Hospital from 7:30 - 9:00 p.m. Call Tom McCullum at 201-692-9313 or Mary Robertson at 973-226-1535 for additional information.

Pregnancy Loss Support Group

3rd Wednesday of each month from 7:30-10:00pm. Free lending library available. Call Sue Maher-Dziemian at 201-384-8258 or 201-835-4328 for more information.

Post Partum Services / Wellness Wednesdays

Under the umbrella of "Wellness Wednesdays," the Medical Center offers "Moms' Circles" to meet the social and therapeutic needs of mothers who may be struggling with symptoms of postpartum depression. Registration is encouraged for "Moms' Circles," but walk-ins are welcome. Mothers can call 201-894-3784 to RSVP.

Meet & Share meets every Wednesday in Conference Room D at Englewood Hospital from 1:00 – 2:30 PM.

SUPPORT GROUPS @ HOLY NAME HOSPITAL

Free Support Groups meet monthly. To register call 1-877-HOLY-NAME (1-877-465-9626), unless otherwise noted.

Free Support Groups at Holy Name Medical Center meet monthly.

To register call 1-877-HOLY-NAME (1-877-465-9626), unless otherwise noted.

Holy Name Medical Center Events Calendar

For information, go to http://www.holyname.org/events/

If you have any questions regarding our events or programs, please call us directly at 1-877-HOLY-NAME (877-465-9626).

Bariatric Support

Support Group for Lap-Band and Gastric Bypass Patients. Location: Conference Room 1, Marian Hall, Holy Name Medical Center Cost: Free (for attendees). Contact: 1-877-HOLY-NAME (1-877-465-9626)

Bereavement Support

Call 201-833-3000, ext. 2709 for more information.

Breast Cancer Support and Discussion Group

First and third Wednesday, 5:30 - 7:00 PM

Call 1-877-HOLYNAME (1-877-465-9626) to register. Registration is encouraged, but walk-ins are welcome.

The Breast Cancer Support and Discussion Group is a vehicle for information, encouragement and support that is facilitated by two clinical psychologists.

Cancer Support Group

Second and Fourth Tuesday, 4:00 - 5:30 PM

Location: 3 West Conference Room in Human Resources, Holy Name Medical Center.

Call 1-877-HOLYNAME (1-877-465-9626) for more information.

The Cancer Support Group provides an opportunity to meet with people who understand how you feel and what you are going through in a way that others cannot.

Moms Matter Support

Call 201-833-3218 for more information.

Pregnancy and Newborn Loss Support Group

First Tuesday each month at 8:00 PM Call 201-833-3058 for more information.

Prostate Cancer Support

Fourth Thursday, 2:00 - 3:30 PM

Location: Regional Cancer Center, Holy Name Medical Center. Call 201-541-5900

The PCSG is open to anyone with the diagnosis of prostate cancer at any time during treatment or post-therapy. The group is facilitated by an Advanced Practice Nurse from Holy Name Medical Center

Support for Korean Cancer Patients

First Friday, 10:00 AM - 12:00 noon

Location: Medical Affairs Conference Room, Holy Name Medical Center.

Call Hei Young Yoon at 201-833-3332 for more information.

Blood Drive at Holy Name Medical Center

You can sign up for the blood drives online: http://tinyurl.com/holynameblooddrive

Local Support Group - Miscellaneous

Dental Care

The Southeast Senior Center for Independent Living has a fully equipped dental facility with a certified license dentist, a dental coordinator, and two dental hygienists, excellent equipment and a clean environment. Call the Center for an appointment. There is an annual membership fee which entitles members to not only receive dental care at cost but includes participation in all of the other class offerings. The Center, 228 Grand Avenue, Englewood, is handicapped accessible with ample parking. For more information, call 201 569 4080 or visit www.SESCIL.org

Making Proud Choices

Making Proud Choices program is for people between the ages of 10 and 19 at the Family Success Center, 44 Armory St. on Englewood. The program promotes abstinence as the proud and responsible choice to prevent all STDs and pregnancy; it also addresses topics such as healthy relationships, adolescent health and parent-child communication. Call for more information, 201 568 0817, ext 12. Program is FREE.

Library Offers Continuing Education Courses Online

Teaneck Public Library is offering Universal Class, an online resource of more than 500 continuing education courses, to all Teaneck Library card holders. A wide range of subjects are offered including art, photography, office skills, test preparation, career training, as well as home schooling, self-help and science. Courses are accessible online 24/7 with real instructors, asssignments and grades. Up to five courses may be taken at a time. Participants who successfully complete a course will be issued a Certificate of Course Completion. To access the program, go to the library's website at wwww.teaneck.org and click on "Universal Class" button on the right side. For more information, call the Reference Department 201 837 4171.

The Township of Teaneck provides free transportation for residents who are 65 or older and or disabled.

This service is for medical appointments, food shopping and small errands (within Teaneck, Hackensack, Englewood and the fringes of Bogota, Bergenfield and River Edge. Call (201) 837-7130, ext. 7040 for more information.

Jewish Family Services at 201 837 9090 provides the following services:

- Kosher Meals on Wheels (at home delivery of meals)
- Care Management, support and advocacy
- Friendly Visitor, Adopt-a-Bubbe and Telephone Reassurance Volunteer programs
- Joy Lunch Club
- Elder Care Workshop Series

The Teaneck Fire Department offers all Teaneck residents the free service of a daily "Good Morning" wake-up call.

This service is particularly appropriate for those facing significant illness, frailty/balance issues, and/or are shut-ins. Call Lt. David Barrett or Lt. Richard Burchell at 201 837 2085 to activate this service. Calls can be pre-empted by the recipient at any time for convenience.

The Gallen Adult Day Care Center at the Jewish Home at Rockleigh will hold a caregiver support group every first Wednesday of the month, 10 AM - 11:30 AM at 10 Link Drive, Rockleigh, NJ - Social Hall 1. FREE. Social Worker Shelley Steiner at 201 784 1414 ext 5340. Share concerns in an informative group discussion and learn about available resources for you and your loved one.

Treatment Services

Seabrook House – Helping Families Find the Courage to Recover

Seabrook House is a multi-level premier inpatient and outpatient facility, internationally recognized, and accredited by CARF (Commission on Accreditation of Rehabilitation Services), alcohol and drug rehabilitation center. Each facility offers every level of inpatient and outpatient care from partial through one-on-one counseling. They offer the following services: Withdrawal Management (Detoxification), Residential Treatment, Partial Hospitalization, and Intensive Outpatient, They also offer Extended Care Programs: Seabrook House West, Changes for Women/Young Adult Program, and Recovery Enhancement Program. They offer The Family Matrix Program, a three day, structured experience designed to help families begin to heal and strengthen the bonds strained by addiction. They provide Holistic Approaches to Treatment such as Equine therapy, Music therapy, Yoga, Acupuncture, and many more. Please call for details. Seabrook House accepts many health insurance programs. Treatment is covered by most insurances.

For more information, please visit www.Seabroookhouse.org or call 800.761.7575 x 1515

IMPORTANT REMINDERS

P <u>le</u> ase	check off the things you need to address during your visit with your doctor.				
	Communicate with your doctors online using the Patient Portal. Did you get your e-mail invite to access the Patient Portal yet? If not, please call or ask the receptionist at the front desk. Using a secure login, you will be able to communicate online with your doctor and will have 24/7 access to your personal medical history, prescriptions, and test results.				
	Did you know that our doctors are available 24 hours a day / 7 days a week? Please call us if you need care! There are options before deciding to go the Emergency Room. The Emergency Room costs you more money and takes much more of your time! Of course, you should call 911, or go to the emergency room, for life threatening care. Horizon Patients are encouraged to go to Urgent Centers.				
	Did you see a Specialist or have you done any test(s) prior to your appointment? If so, make a list of the names of the doctors and their specialty. Please let us know so we can update your chart preferably when you make your appointment or during your visit so we can obtain the report(s) and your primary care doctor can review it during your visit. Please ask your specialist to send us their consultation report.				
	Do you find yourself seeing a Specialist repeatedly? If so, speak to your primary care doctor or care coordinator about when it is appropriate to see a specialist. We refer you to a specialist to obtain their expert opinion and treatment options. We typically suggest a time period that we are requesting their co-management of your care. In turn, the specialist should send us a consultation report in a timely manner to update us with your treatment progress. This should help us, your primary care doctor determine when you should go back to see the specialist.				
	Does your insurance require you to obtain a referral to see a specialist, hospitals, etc.? Please check with your insurance provider if you need a referral. Call us ahead of time to request a referral so we can provide it to you prior to your appointment with the specialist.				
	If you must go to the ER…it is very important to identify your PCP (Primary Care Physician) during admission to the Emergency Department or hospital admitting staff.				
	Do you have questions or are you confused about your medications? If so, please let us know so we can have our Pharmacist in our office go over your medications with you.				
	Do you have diabetes and high cholesterol? If so, please let us know as we can refer you to a Nutritionist in our office at no charge, no co-pay.				
Ш	Do you need medication refills? Please call us ahead of time for refills on your medications. Please bring bottles of your medication(s) when you come in for your doctor's appointments. <i>Most importantly, always remember to take your medications regularly</i>				
	Any recent change(s) in your personal information? address? phone number (what is your preferred primary contact: cell or home)? medical insurance? emergency contact? e-mail address? If so, please let us know when you check-in.				
	For Medicare Patients ONLY - Have you completed your Annual Wellness Form? Please ask the receptionist at the front desk to learn more.				
П	Shared Decision Making to discuss with your Doctor:				
	Do you have Low Back Pain? If so, please let us know when you're scheduling an appointment. Are you considering MRI? Discuss this shared-decision making with your doctor. Ask for a copy on Low Back Pain form or download it from our website @ www.primarycarenj.com				
	Are you being tested for PSA (Prostate Specific Antigen)? Discuss this shared-decision making with your doctor and get a copy of the Shared Decision Making on PSA.				
	Do you have High Blood Pressure? Should You Take Medicine? If so, please let us know when you're scheduling an appointment. Discuss this shared-decision making with your doctor. Ask for a copy or download it from our @ www.primarycarenj.com				
	Do you have a copy of the "Patient-Centered Medical Home Guidebook"? If not, there are ways to get a copy. Please stop by at the front desk and ask for a copy. You can also download a copy from our web site @ www.primarycarenj.com. If your insurance is Horizon, please get a copy!				
	Do you want to become a member of our Patient Advisory Group (PAG)? The PAG gives us an opportunity to hear from our patients about how we can be more patient-centered and better meet our patient's needs. We are looking for members! If you are interested, please ask for Beth or Christine.				

COMMUNITY RESOURCE GUIDE GENERAL SERVICES

Bergen County Board of Social Services

218 Route 17 N. Rochelle Park, NJ 07662-3300 Weekdays 8 AM – 4:30 PM / Tuesdays until 8 PM 201-368-4200

Website: www.co.bergen.nj.us

Bergen County Office of Aging & Disability Resource Connection

201-336-7400 / Toll Free 877-222-3737

Website: www.co.bergen.nj.us

Bergen County Community Resource Council

201-343-6543 / 201-646-3676

NJ Department of Human Services of Aging 800-792-8820

Adult Protective Services 24-HR Hotline

800-624-0275 / 201-368-4300

Mental Health Services 201-634-2740

Bergen County Division of Disability Services 201-336-6500

Bergen County Consumer Protection 201-336-6400

Bergen County Department of Community Affairs

Weatherization, Heating/Cooling, Water Utilities 201-968-0200 ext 7800

Bergen County Housing Authority 201-336-7600

Northeast NJ Legal Services - Bergen:

Senior Law Project – provides advice and referrals 201-487-2166

PAAD / Senior Gold / LifeLine 800-792-9745 / 201-336-7400 Prescription discount program, annual utility credit, hearing aid

reimbursement

State Health Insurance Program 201-336-7413 / 201-336-7400

Veterans Services 201-336-6325

Social Security 800-772-1213

Medicare 800-633-4227

Medicaid 201-368-4200

Senior Dental (State of NJ Division of Aging) 800-792-8820

NJ Property Tax Reimbursement 201-336-7400 / 800-323-4400

Access Link 800-955-2321 (call for details)

Provides curb-to-curb service for eligible people with disabilities. Access Link service is comparable to the NJ Transit local bus network. Transportation is provided during the same hours and days and has the same fares as the local bus network.

Bergen County Meals on Wheels 201-336-7420 Delivers one mid-day meal to homebound individuals 60+ Suggested donation \$1.25

Chore Volunteer Handyman Service 201-489-7790

Website: www.bergenvolunteers.org

Basic, non-emergency household repair services for seniors 60+ and disabled individuals in Bergen County. Sample Services may include:

- Minor plumbing faucets and toilet leaks
- Minor electrical replace light bulbs, door bells
- Weatherization seasonal of screens, weather strip doors and windows
- Repair or replace door locks, springs, filters & batteries
- Install smoke alarms, grab bars in bath areas WORK DOES NOT INCLUDE: OUTDOOR WORK, COSMETIC OR APPLIANCE REPAIRS

EZ Ride 201-939-4242 (call for details)

This program offers senior citizens personalized curb-tocurb transportation for needs not currently filled by other transportation programs at a nominal cost.

Senior Discount / Reduced Fare (NJ Transit Bus/Rail) 201-336-7400 / 973-491-7112

Transportation Services

Bergen County Special Transportation 201-368-5955 County Van is Handicapped Accessible.

Transportation to medical appointments in Bergen County only. Two weeks advance notice is necessary. Company will ask you for your name, address, phone number, birth date, social security number, and an emergency contact and number.

NOTES &					

Fun & Games

The solution to the Word Search is on the next page.

Peppers Squash



